



**Effective Date: 4/24/18**

**15 Year Limited Warranty for Masonry Thin Veneer Installations Over Wood or Metal Stud Construction**

**LIMITED WARRANTY**

Subject to the conditions and limitations stated in this document, SPEC MIX®, LLC (SPEC MIX) warrants to the original purchaser that the products listed in the “Covered Products” section of this limited warranty (Covered Products), when utilized in the installation of masonry thin veneer systems over properly prepared wood or steel stud framed construction, will be free from manufacturing defects and will not fail or deteriorate under normal usage for fifteen (15) years when installed in accordance with SPEC MIX's most recently published instructions and specifications and with industry standards and guidelines. This limited warranty will not apply to systems utilizing any Covered Product if the system fails to utilize the additional products necessary and appropriate for installation of the system as contemplated by industry standards and/or identified in the Covered Products datasheets.

Applications must not exceed 30 ft. (9.1 m) in height or 25,000 ft<sup>2</sup> (2,325 m<sup>2</sup>) in area. Installations must conform to all applicable local building codes including the International Building Code (IBC) and International Residential Code (IRC) requirements.

The 15-year warranty period commences upon initial purchase date of the Covered Product. This warranty is not transferable.

**DISCLAIMERS**

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OF ANY KIND OR NATURE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

SPEC MIX IS NOT LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOSSES DUE TO DELAYS INCURRED BY THE ORIGINAL PURCHASER OR ANY OTHER PARTY.

**EXCLUSIVE REMEDY**

As the sole and exclusive remedy for a breach of this limited warranty, SPEC MIX will repair and/or replace, at its discretion, the affected area of the system within 90 days of verifying a Covered Product defect, failure or deterioration. The cost of repair or replacement assumed by SPEC MIX under this limited warranty includes direct labor and materials, but will in no event exceed the original square foot cost of the portion of the system containing the defective, failed or deteriorated Covered Product. SPEC MIX is not responsible for shade or dye lots of the finish materials.

**OTHER LIMITATIONS AND EXCLUSIONS**

SPEC MIX shall not be responsible for Covered Product defects, failures or deteriorations due to structural failure or due to installation or workmanship that does not comply with or follow standard industry practices and procedures and/or SPEC MIX published instructions. Any Covered Product defect, failure or deterioration arising due to structural movement beyond the engineered design; excessive deflection or other failure of the substrate; damage to structural elements from water; and/or to construction equipment traffic or excessive point loading are also not covered under this limited warranty.

Any defect, failure or deterioration due to acts of God, including but not limited to flooding, hurricane, tornado, earthquake and fire, are also excluded from this limited warranty. The potential for efflorescence and shading is inherent in all cementitious products and is not considered a defect, failure or deterioration for purposes of this limited warranty.

### **WARRANTY REQUIREMENTS**

SPEC MIX installation requirements can be obtained by calling Technical Support at (800) 773-2649 or through [www.specmix.com](http://www.specmix.com).

### **CLAIMS PROCEDURES**

If you wish to make a claim under this limited warranty, you must notify SPEC MIX within thirty (30) days of discovery of Covered Product defect, failure or deterioration in writing at:

SPEC MIX, LLC.  
Attn: Technical Services Department  
Five Concourse Parkway  
Suite 1900  
Atlanta, GA 30328

Include any and all information related to the alleged defect, failure or deterioration. The claim must be submitted in a timely fashion, and evaluated by SPEC MIX before any repair or replacement work is done. SPEC MIX reserves the right to physically inspect any project with a claim pending prior to determining validity of the claim. Proof of product purchase and use is required with any claim. For any claim that is not valid, SPEC MIX will be paid reasonable charges, including travel and labor, associated with investigation of such claim.

### **COVERED PRODUCTS**

#### **Adhesive Mortar:**

- SPEC MIX Thin Veneer Adhesion Mortar XP500

#### **Grouting & Pointing:**

- SPEC MIX Polymer Modified Adhered Veneer Mortar
- SPEC MIX Adhered Veneer Mortar

### **PROJECT NOTES**

- ASTM C 1780 Standard Practice for Installation Methods for Adhered Manufactured Stone Masonry Veneers
- TMS 402/602 Building Code Requirements
- Masonry Veneer Manufacturers Association (MVMA) Installation Guide
- NCMA TEK 20-1: Key Installation Check Points for Manufactured Stone Veneer